

ResortGuard®

CLAIM REPORTING INSTRUCTIONS

For the fastest possible service, please report all
ResortGuard® Program claims as follows:

Automobile claims under the **ResortGuard®** program will be handled by
York Claims Services, a third party administrator:

If there is a claim, it should be reported by sending an Acord claims form to or calling:

Telephone: 1-866-338-6787

Fax: 1-866-336-6787

Email: resortguard@yorkrsg.com

Mail: **York Claims Service**
99 Cherry Hill Road, Suite 102
Parsippany, NJ 07054

Important!

- To expedite the handling of your newly reported loss, please be sure to include Client Code 1338 with each new loss report.
- Notices that do not require action (“incident reports”) should be clearly marked “REPORT ONLY”.

General Liability, Property, Crime, Boiler & Machinery and Inland Marine claims under the **ResortGuard®** program will be handled by **Lexington Claims:**

Email: resortguard@chartisinsurance.com

Fax: 877-704-8443

Telephone: 866-698-5925

Mail: Lexington Claims Department
100 Summer Street
Boston, MA 02110

- **General Liability** claims please send to the attention of Bruce Lantman.
- **Property, Crime, Boiler & Machinery and Inland Marine** claims please send to the attention of Arlene Breau.
- To follow up on existing Lexington handled claims please call 877-873-9972.

For Claim Reporting Instructions for D&O & Enhanced Crime, please contact Valerie Kincaid at Valerie.kincaid@willis.com or 603-334-3067.