

RecycleGuard®

CLAIM REPORTING INSTRUCTIONS

For the fastest possible service, please report all RecycleGuard® Program claims as follows:

For CHARTIS Policyholders: Property, Inland Marine, General Liability, Crime, Automobile and Umbrella

All claims regardless of severity or location should be reported to the YORK Claims Intake Center. The YORK Claims Intake Center is ready to accept new losses and provides four ways for you to submit new loss reports:

Email: recycleguard@yorkrsg.com

FAX: (800) 973-3942

Telephone: (866) 391-9675

Mail: YORK Claims Service, Inc.
Penn Center West
Building #2; Suite 320
Pittsburgh, PA 15276

Important!

- To expedite the handling of your newly reported loss, please be sure to include your YORK Client Code with each new loss report!
- The YORK Client Code is 2618.
- Notices that do not require action (“incident reports”) should be clearly marked “**REPORT ONLY**”.

The YORK Claims Intake Center will review all claims notices upon receipt and assign to the YORK handling branch office. A claim acknowledgement will then be transmitted to the designated individual advising of the YORK claim number and the adjuster assigned to the claim.

For additional information and/or to request a claim kit for any line of coverage, please contact Valerie Kincaid at valerie.kincaid@willis.com

TRAVELERS BOILER & MACHINERY CLAIM REPORTING PROCEDURES

Travelers Boiler & Machinery offers you a variety of ways to report your claim and the peace of mind of knowing our local claim professionals manage claims with a blend of skill, tenacity, and common sense.

To report an Equipment Breakdown (Boiler and Machinery) loss:

FAX: 1-877-QUIK-FAX (1-877-784-5329).

Telephone: (800) 238-6225

CNA BOILER & MACHINERY CLAIM REPORTING PROCEDURES

FAX: 800-953-7389

Telephone: 877-CNA-ASAP (877-262-2727)

Email: lossreport@cnaasap.com

CNA PROFESSIONAL CLAIM REPORTING PROCEDURES

Attn: CNA Pro C/O Claim Intake Manager

FAX: (212) 440-3710

Telephone: (212) 440-3439

For additional information and/or to request a claim kit for any line of coverage, please contact Valerie Kincaid at valerie.kincaid@willis.com

WORK COMP CLAIM REPORTING PROCEDURES

When work injuries do occur, report them to ACE within 24 hours. You can do so by calling 866-840-1ACE any time, day or night, and their representatives have language support for employers who prefer to make the claim report in a language other than English. The typical call to report a claim takes 15 minutes or less.

You may also report a new injury by completing and faxing the state employers' first report of injury to 888-302-4267, but ACE prefers a telephone call so that they can assist you with information about physicians in their medical networks. Using medical networks to the fullest extent allowed by state law is a key way to control workers compensation claim costs.

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